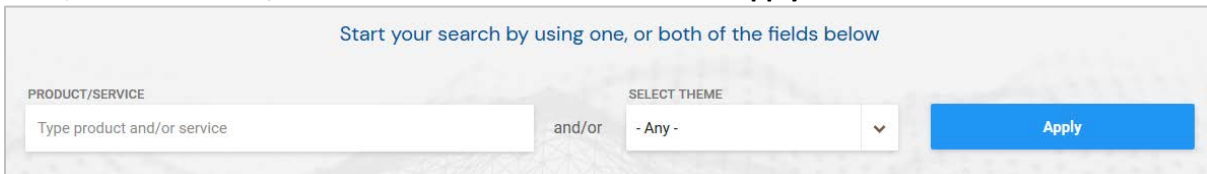


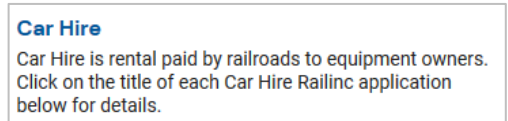
## Navigating the Railinc.com Menu



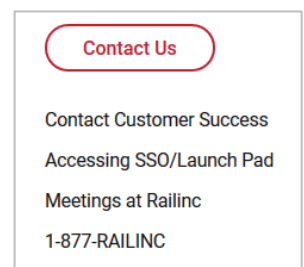
- Log into Railinc.com:
  1. From the top menu, select the **Customer Login ->]** link in the top right of the page
  2. Login using your SSO username and password
- Find products and services on Railinc.com:
  1. From the top menu, select **Products & Services** and scroll down to select a product or service
  2. Or, enter a **Product/Service** or **Select Theme** and click the **Apply** button



3. Select a theme (category, like **Car Hire**) of products and services from the links below the search
- Find Industry Reference Files (IRFs) on Railinc.com:
    1. From the top menu, select **Resources**
    2. Use the Keyword Search and select **Apply** or scroll down to locate IRFs

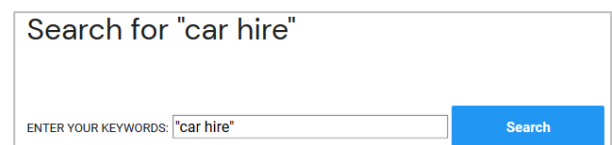


- Learn how to access Railinc products:
  1. From the top menu, select **Support**
  2. Select **Accessing Railinc Products**
- Find documents listed by product:
  1. From the top menu, select **Support**
  2. Select **Support Resources**
- Learn about careers, company benefits and the culture at Railinc:
  1. From the top menu, select **Careers**
  2. Select from the Careers sub-menu options



- Contact Railinc:
  1. From the top menu, select **Contact Us**
  2. Or, scroll to the bottom of the page and select **Contact Customer Success** for additional information

- Search within the Railinc.com website:
  1. From the top menu, click inside the **Search** box and enter a word or phrase. Use quotes to search for a phrase. Example: "car hire".



- Return to the **Home** page:
  1. Select the Railinc logo in the top left corner from anywhere in the website



### Navigating the Home page



1. [New to the Rail industry?](#) Get started with Railinc and learn about operating as part of the North American railroad system.
2. [Get Railinc Support](#) The Railinc Customer Success Center provides high-level support for Railinc customers.
3. [Find Railinc Products & Services](#) Search and view the full list of Railinc products and services.



4. [Visibility Solutions](#) Learn about ways to meet your rail logistics needs.
5. [Careers at Railinc](#) Learn about career paths, company benefits and culture at Railinc.
6. [Rail Industry Reference](#) Learn about Industry Reference Files (IRFs).
7. Looking for Industry news? The [Railinc Blog](#) provides the latest in industry news.
8. Want to connect with Railinc? [Contact us](#) or connect with us through social media located at the bottom left of every page.



Contact the Railinc Customer Success Center at 1-877-RAILINC (1-877-724-5462) or [csc@railinc.com](mailto:csc@railinc.com) if you need assistance.